DOCUMENT RESUME

ED 117 309   95   CE 005 087

AUTHOR   Korotkin, Arthur L.
TITLE   Career Initiation in Association with Alienation from
                  Secondary Schools. B. Measures for the Evaluation of
                  a Model.
INSTITUTION   American Institutes for Research in the Behavioral
                  Sciences, Washington, D.C.; Northern Illinois Univ.,
                  De Kalb. ERIC Clearinghouse in Career Education.
SPONS AGENCY   National Inst. of Education (DHEW), Washington,
                  D.C.
PUB DATE   Sep 75
NOTE   64p.; For the literature review which accompanies
                  this discussion, see CE 005 059.

EDRS PRICE   MF-$0.83 HC-$3.50 Plus Postage
DESCRIPTORS   Basic Skills; Career Choice; Career Education;
                  *Disadvantaged Youth; *Dropout Prevention; Dropout
                  Programs; Educational Objectives; Evaluation
                  Criteria; Evaluation Methods; Evaluation Needs;
                  *Literature Reviews; Models; Occupational Guidance;
                  Program Effectiveness; *Program Evaluation; Self
                  Actualization; Self Esteem; *State of the Art
                  Reviews; Work Experience Programs
IDENTIFIERS   Career Intern Program; CIP; OIC; Opportunities
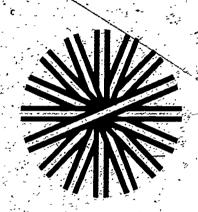   Industrialization Center

ABSTRACT
                  The project's goal was to enhance the outside
evaluation of the Opportunities Industrialization Center's Career
Intern Program (CIP) with supplementary, criterion-referenced
assessment measures identified through a literature review and an
analysis of CIP's goals. The review (presented separately) referred
to over 100 programs of dropout prevention and vocational development
for the disadvantaged; in reports having an evaluation component,
assessment measures have been identified. Described in the document,
these are not limited to criterion-referenced techniques, which were
infrequently found. Measures tended to be obvious and already
included in the CIP package. Unique measures are discussed in the
document within the framework of a generalized evaluation model,
constructed to place the data from literature in perspective and to
determine the requirements for additional assessment measures. In
general, the document concludes, the measures found in the literature
were related to specific, short-term program expectations, based on
immediate program outcomes, and not empirically tied to ultimate,
long-range goals; the data presented incomplete and fragmented
pictures of programs' progress and success. A new approach is
suggested, which asks not whether the program objectives have been
met, but whether they were the correct objectives: "What have we
really done for this individual?" (Author/AJ)

Career Initiation in Association With Alienation From Secondary Schools
B. Measures for the Evaluation of a Model

by Arthur L. Korotkin

Information Series No. 5B

ERIC

Clearinghouse in Career Education

CAREER INITIATION IN ASSOCIATION
WITH ALIENATION FROM SECONDARY SCHOOLS

B. MEASURES FOR THE EVALUATION OF A MODEL

Arthur L. Korotkin
American Institutes for Research

Information Analysis No. 5B
CE 005 087

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ACKNOWLEDGEMENT

The author gratefully acknowledges the contributions of
Dr. Paul A. Schwarz, President of the American Institutes for
Research and Director, Social Change Division, and Dr. Robert
E. Krug, Deputy Director, Social Change Division, to the
preparation of this report. Their experience and insight
with regard to the evaluation process was invaluable in
attempting to structure what has already been done and, more
importantly, to examine what can be done.

<div align="right">A.L. Korotkin</div>

Washington, D.C.

December 1974

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CHAPTER I

INTRODUCTION

The approach to evaluation has been modified and refined over the past several years. Even the basic concept has changed from one of assessing "program success" to that of a process which is totally integrated into the program itself and attempts to contribute to "program success." It is no longer sufficient for the evaluator to arrive at the end of a project and, using his traditional measurement tools and statistical techniques, to assess the success or failure of the program. This unitary, after-the-fact approach has in most cases produced quite unsatisfactory results which were useless to both those who needed to make management decisions about the program and to those who were involved in the program development. In his opening remarks to an invited seminar on evaluation, the late Dr. S. Rains Wallace expressed his concern that meaningless evaluation was in fact ruining the cutting edge of innovation. He stated also that, "Perhaps most importantly, many of us share an uneasy but firm conviction that our evaluation problems cannot be solved with the traditional scientific methods and paradigms and the statistical refinements we have developed for their analysis and interpretation" (American Institutes for Research, 1970, p. vi).

It would appear that the current emphasis on innovation and social change has prompted a new look at evaluation. There is an increasing need to be able to demonstrate that programs or parts of programs are indeed effective or at least that they can be made effective. There is a need for those implementing a program to be able to derive feedback from what they are doing so that changes

can be made in a timely and effective manner before the program ends. There
is certainly a need for those in management positions to be able to know if
progress is being made or if a program has achieved the desired results. Thus,
the technology of innovation has brought with it a parallel development in the
technology of evaluation. An attempt is being made to deal with the problems of
assessment in a sophisticated but practical manner so that the results are both
valid and useful.

A new vocabulary has developed. Terms such as objectives, outcomes,
long range goals are used to specify the desired results of a project, while
terms like "process evaluation," "product evaluation," "formative evaluation,"
and "summative evaluation" are used to describe the targeted areas for the
various components of the overall evaluation program. The concept of linking
a measure or instrument to a meaningful reference point, group or situation
(criterion-reference) has received recent support for assessing change. There
is continuing research on how best to examine the real ultimate impact of a
new program or innovation. This entire evaluation technology effort is embedded
in the problems of working in the "real world." Reality brings with it the
problems of limitations in dollars and time as well as various practical, social
and political barriers to implementing the desired program and/or evaluation
plans.

Our increasing level of knowledge and awareness in both innovation and
evaluation has resulted in a more comprehensive integrated approach to both.
In addition, the identification of objectives not only aids the evaluation
effort, but it also requires that those who are implementing the program
define their goals more precisely. The data from the formative and process
evaluations can be fed back to those responsible for the program so that

changes can be made in the methods or resources applied. Therefore, both
the innovation and evaluation programs are tied together to their mutual
benefit. Evaluation has been broadened to include an assessment of the on-
going processes and components of the program, and sharpened to include the
measurement of the degree of success in attaining certain precise objectives
and outcomes.

PROBLEM

The goal of this project was to enhance Gibboney and Associates' existing evaluation of the OIC Career Intern Program by the identification and recommendation of supplementary criterion-referenced measures. These recommended measures would be aimed at assessing both immediate and long-term program goals. The procedure for identifying these measures were:

A. A review of existing literature in the area of drop-out prevention, career intern programs, and other related areas.

B. An analysis of the objectives and goals of the OIC Career Intern Program.

It was intended that the recommended set of measures be consistent with the established evaluation and objectives, be supplemental rather than redundant to measures already included in the evaluation program, and be sensitive to CIP program outcomes.

The results of the literature review are presented in a separate report by Tiedeman and Miller-Tiedeman entitled "Career Initiation in Association with Alienation from Secondary Schools: An Operational Model and Its Literature," (ERIC/CICE Information Analysis 5A). This survey of the literature contains over 100 references to related programs in drop-out prevention and the preparation of the disadvantaged for the world of work through vocational training, educational enrichment, and counseling. It highlights the different approaches taken and discusses the results of some of the more significant projects.

Using the references identified in the literature review, each report
was examined carefully to determine if any type of evaluation was conducted
as part of the study. For those projects having an evaluation component,
they were again reviewed to identify the specific objectives, and the measures
used to assess the program outcomes. It should be noted that the number of
programs employing identifiable measures were considerably less than the
100 references in the literature review.

Because of the limited data available from related programs the measures
described in this document are not limited to criterion-referenced techniques
as originally intended but include the entire spectrum of measures used in the
various programs. It was hoped that such a broadening of the scope would
increase the utility of this document. For the most part, the measures
tend to be the obvious ones and are already accounted for or included in the
Gibboney evaluation package. There were some unique measures identified and
these will be discussed in the following sections within the framework of a
generalized evaluation model.

The literature itself, as typical of most of the social science literature,
tended to be quite variable with regard to both quality of the research and
quality of the reporting. Only a limited number of the projects reported in the
literature attempted any type of objective evaluation. Very few of these
studies precisely described their assessment effort; and fewer described, to
any useful level of detail, the characteristics of their objectives, measures, or
subject populations. In the small number of cases where the descriptions were
adequate, the subject populations tended to be so limited in size and scope, and

the measures so program specific, that the results could at best be described
as inconclusive and any attempt at generalization made with only the greatest
of caution. Therefore, despite the over 100 references to related programs
in the literature review, objective data on various kinds of measures could
only be abstracted from the 20 studies cited in this report.

As a final note regarding the literature in this area, it should be
recognized that most of the studies of interest were reported in the so-
called "fugitive" literature. Similar information about related programs and
studies was sought but generally not located in formal archival journal
literature.

CHAPTER 3

OIC/CIP PROGRAM EVALUATION

In order to place the data from the literature in perspective and to determine the requirements for additional assessment measures, it was necessary to construct a generalized model of the OIC/CIP Program evaluation. The model presented here is not necessarily congruent with the one that underlies the current evaluation effort. It was developed _only_ to serve as a frame of reference for the following discussion.

After site visits, discussions with program staff and the review of a considerable amount of program materials, the following six objectives were identified as the desired major program outcomes. To assist the students in:

1. Obtaining academic credentials (diploma or GED).

2. Making an appropriate career choice.

3. Having a variety of practical "hands-on" work experience.

4. Developing a set of relevant basic academic skills.

5. Acquiring a set of social skills required for job success.

6. Improving their self-image and reducing alienation.

The evaluation effort is viewed as having four (4) phases. The interaction of the program outcomes and the various evaluation phases are represented in Figure 1. Possible measures are also shown for each outcome. Phase I is a Formative or Process Evaluation phase for assessing program progress. This is conducted while the program is ongoing and is aimed at measuring the progress being made in various components. Such information can be fed back into the

program to effect improvements. The second and third phases are Summative or Product Evaluations. Phase II is directed at "Immediate Program Outcomes" while Phase III examines the "Post Program Objectives" or longer range program effects. The Phase II outcomes are the end points of the Phase I progress evaluation, i.e., it is keyed to the same general outcomes. The object of Phase II is the evaluation of the effectiveness of the program or the program elements, while Phase III looks at the broader questions of program scope-- is the program doing the right things? Is it doing enough?

It is expected that by the Phase II evaluation the program participants have:

1. Completed the program and have received their high school diploma or GED.

2. Made an appropriate choice of careers which is mature, realistic and achieveable, and based upon useful knowledge about that career gained in the program.

3. Participated in a variety of practical experiences in various settings.

4. Attained an acceptable level of achievement in such basic academic skills as reading and math.

5. Recognized and developed the necessary social skills required for successful employment.

6. Developed a good self-image, self-confidence and reduced feelings of alienation from society and its institutions.

FORMATIVE (PROCESS) EVALUATION

Phase I. Progress Criteria

Outcomes

CONTINUES IN EDUCATIONAL PROGRAM

ACQUIRES KNOWLEDGE AND MATURITY IN CAREER SELECTION

HAS "HANDS ON" EXPERIENCE IN JOB SETTINGS

IMPROVES BASIC ACADEMIC SKILLS

LEARNS ABOUT THE SOCIAL REQUIREMENTS OF WORK

IMPROVES SELF-IMAGE AND DECREASES ALIENATION

Possible Measures

•Program Records*
•Attendance*
•Interview*

•Interview*
•Career Development Inventory*

•Program Records*

•Standardized Achievement Tests*
•Progress tests in academic subjects*
•Grade Point Average*

•Teacher and Counselor Ratings*
•Peer Ratings*
•Employer Ratings*

•Attitude Scales*
•Interview*

SUMMATIVE (PRODUCT) EVALUATION

Phase II. Immediate Program Outcomes

Outcomes

ACADEMIC CREDENTIALS

APPROPRIATE CAREER CHOICE

PRACTICAL WORK EXPERIENCE

BASIC LEARNING SKILLS

SOCIAL SKILLS

IMPROVED SELF-IMAGE AND REDUCED ALIENATION

Possible Measures

•Achieves DIPLOMA or achieves GED
•Continues High School studies

•Interview*
•Career Development inventory*
•Information tests about Careers*
•Counselor Evaluation*

•Program Records*
•Employer evaluation*
•Observer evaluation*

•Standardized Achievement Tests*
•Progress tests in academic subjects*
•Grade Point Average*

•Teacher and Counselor Ratings*
•Peer Ratings*
•Employer Ratings*
•Employment Record*

•Attitude Scales*
•Interview*
•Geographic mobility
•Police and Social Service Records

Phase III. Post Program Objectives

Outcomes

EMPLOYED AND/OR CONTINUING EDUCATION

POSITIVE ATTITUDE TOWARD SELF AND COMMUNITY

Possible Measures

•Program Records*

•Attitude Scales*
•Interview*
•Mobility

IMPACT EVALUATION

Phase IV. Long Range Goals

Outcomes

ENGAGEMENT

Productive and satisfying employment

Participative Citizenship

Continues Self-improvement

Possible Measures

•Subject Interview
•Employer Interview
•Employment history and plans
•Earning History

•Voter registration
•Voter participation
•Community participation

•Continued education
•Travel
•Life style assessment

Figure 1. A GENERALIZED PARADIGM FOR THE OIC/CIP PROGRAM EVALUATION.

*Currently in use or available.

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All of these outcomes feed into those for the Phase III evaluation.
Phase III is conducted some time after the end of the program in a month,
six months or a year. Obviously it can also be conducted several times at
various time intervals after the end of the program. It addresses the two
major expected outcomes:

1. Is the program participant employed, continuing his education
   or training, or a combination of the two?

2. Does the program participant have a positive attitude toward
   himself and his community?

The measures here can be some of the same ones used in Phase I and
II; however, some new ones may have to be introduced. It may be necessary
to examine surrogate indicators of the desired outcomes. For example,
geographic mobility may be an indicator of self-confidence and decreased
alienation. Promotions on the job, higher earnings than equivalent program
non-participants, and participation in community activities may all be
indicators of the expected program outcomes.

Finally, Phase IV looks at the Long Range Goals of the program and
attempts to assess its ultimate impact. The question addressed at this
point (some time in the future) is not whether program objectives were
achieved, but whether or not they were the right objectives. The ultimate
criterion for program success must be to determine if the individual parti-
cipant is better off for having been in the program. This, obviously,
cannot be done until long after the program ends, although some interim
progress measures are certainly possible and desirable.

Again, such surrogate measures as voter registration, community participation, continued education and assessment of life style may be indicative of the expected long range goals of:

1. Productive and satisfying employment.

2. Participative citizenship.

3. Continued self-improvement.

These three goals all contribute to the individual's "engagement" with society (Seeman, 1972).* They are difficult to measure because they are removed from the basic program outcomes in terms of both time and level of abstractness. However, one possible approach to measurement is to assess engagement by looking at the investment the individual is willing to make in himself and/or his community. Such investment may be in terms of time, effort and money (Krug and Jong, 1974). The investment may be a way of quantifying commitment and thus "engagement." Unfortunately, there is little in the literature which reflects on this phase of evaluation. If measures are to be used in Phase IV, then an effort will have to be undertaken to develop and validate them.

* The term "engagement" is used here by Seeman as an antonym to alienation.

CHAPTER 4

THE MEASURES

The measures used to evaluate the related programs identified in the literature ran the gamut of conceivable assessment tools. They included measures of IQ, aptitude, achievement, personality, attitude, and interests. In addition, such program related measures as attendance measures, grade-point average, rating scales and interview forms were used. A complete list of those measures identified in the literature is presented in Appendix A by category and article referencing the particular measure. Virtually all of the measures fall into the Phase I and Phase II evaluation categories, i.e., they are measures of progress and immediate program outcomes. Most of them were given at the beginning, during and at the end of the various programs. Very few measures for Phase III (Post Program Objectives) and Phase IV (Long Range Goals) were identified.

Only a small number (11 to be exact) of the related studies identified included any type of comprehensive evaluation effort. Those that did take a broader approach to evaluation tended to be similar to each other in that they attempted to assess the same general areas of progress and immediate program outcomes. The program objectives most frequently examined were the assessment of:

1. Program effectiveness in overcoming deficits in academic skills, particularly reading and arithmetic.

2. Personality and attitude factors associated with improving the participant's self-image.

3. Changes in feelings of alienation from the main stream of society and its institutions; e.g., school and the world of work.

4. The acquisition of certain social skills necessary for holding a job.

5. The acquisition of technical skills needed for obtaining and holding a job.

Similarity between the goals and objectives of the OIC/CIP program is obvious. It should be noted, however, that there is a major difference between the OIC/CIP program and other programs identified. This difference lies in the combined career education/work experience approach taken in the CIP program. While other programs did include personal and career counseling as part of their multi-faceted approach to the drop-out problem, we were unable to identify another project which had a dual emphasis of work experience with career education and guidance. Thus, there was little in the literature regarding the assessment of the maturity and level of knowledge with which career decisions are made.

A. Previous, Comprehensive Evaluation Efforts

Described below are a series of studies which approach the evaluation problem in a comprehensive manner. These evaluation efforts are described and the measures identified. In most cases, the measures were used as pre- and post-program tests. The actual results associated with these measures, if any were reported, will be found in the following section on "Results from Previously Used Measures."

Hamburger (1965) reporting on a program designed to aid disadvantaged youth with a co-op work study program reported on data collected from 108

Co-op students and 91 Controls. The data were collected in 1962-63. His measures included:

1. Stanford Achievement Tests, Advanced Battery, Form JM, Arithmetic Reasoning and Reading Subtests.

2. Otis Intelligence Tests, Self-Administered, Gamma Form FM. This test was selected because of its similarity to the typical Civil Service examination.

3. The Differential Aptitude Test Battery, Form A, Clerical Test. This test was selected because it was especially relevant to the large number of cooperative students who entered the office work area.

4. The Work Inventories developed by Donald E. Super and Associates. This measure was used to assess changes in work attitudes and values.

5. The Life-Planning Questionnaire developed by Martin Hamburger. This measure was used to compare and contrast levels of aspiration and levels of expectation in the vocational and educational areas.

6. The Incomplete Sentence Blank developed by J.V. Rotter, High School form. This instrument was used as a personality screening device.

7. Job ratings were obtained from each of the cooperative students.

8. Interview data using a structured interview schedule were obtained on each of the students.

9. The Revised Occupational Scale for measuring socio-economic status, developed by Hamburger, was used to rate levels of occupational aspiration and expectations.

10. Additional data on the students were obtained from school records.
These included absences, lateness, discipline slips, grades, and
school tests.

Leubling and Trobe (1965) reported on a program which focused on the
vocational, educational, and personal problems of school drop-outs between
the ages of 16 and 18. Their evaluation program consisted of the following:

1. Wechsler Intelligence Scale

2. Monroe Silent Reading Test

3. Woody-McCall Arithmetic Fundamentals

4. Minnesota Clerical Test

5. Vocational Advisory Service Simple Posting Test (Program Specific)

6. Minnesota Spatial Relations Test

7. O'Connor Wiggley Block

8. O'Connor Finger and Tweezer Dexterity

9. Minnesota Rate of Manipulation (placing and turning test)

10. Vocational Advisory Service "Information Schedule" (a projective
questionnaire developed for the project)

The following tests were also used on a selective basis:

1. The Thematic Apperception Test

2. Bender-Gestalt Test

3. Draw-a-person Test

4. Porteus Mazes

5. Kohs Block Design

6. Stenquist Mechanical Assembly

7. IER Girl's Mechanical Assembly Test

8. Pennsylvania Bi-Manual Test

9. Vocational Advisory Spelling Test

10. Gates Reading Test

11. Peabody Picture Vocabulary

12. Otis Arithmetic Reasoning

Of the 263 clients, 218 were administered a full battery (158 were male and 60 were female). However, the test battery was modified when necessary to consist only of non-verbal tests since many of the clients had language and reading deficiencies. In addition, many of the clients had negative feelings about anything resembling an academic pencil and paper test so that only performance tests were used under those circumstances as well.

In "A Pilot Project to Develop a Program of Occupational Training for School Alienated Youth" (1967), a comprehensive evaluation program was attempted. It was, however, limited to the assessment of progress and immediate outcomes. The experimental design included the use of a control group so that unwanted extraneous effects that result from normal growth and the effects of factors other than the program could be considered in the analysis. However, it was impossible to obtain a random sample of control students and the sample size was limited to fifteen. Therefore, comparisons between the experimental and control groups had to be made with extreme caution. Data analysis of the experimental group itself showed N's ranging from 7 to 39.

The measures used in the evaluation are listed below:

Measure	Characteristics or Variables
* 1. California Study Method Survey	School adjustment, study habits, skills.

* 2. California Test of Personality   Personal and social adjustment.

   3. IPAT Anxiety Scale   Anxiety level.

* 4. Lorge-Thorndike Intelligence   Academic aptitude.

   5. Brown-Carlsen Listening   Ability to comprehend ideas and

     Comprehension Test   to remember significant details

     of listening.

   6. STEP Science Test   Understanding general science.

   7. STEP Math Test   Understanding general mathematics.

   8. STEP Social Studies Test   Understanding social studies.

* 9. California Reading Test   Reading vocabulary and comprehension

   10. Minnesota Vocational Interest   Occupational interest.

     Inventory

* 11. NYU Speaking Test   Clarity in reading and conversation.

* 12. Occupational Reading Scale   Work attitude in occupational skills.

* 13. Case Study   Self-concept, social behavior, atti-

     tude toward society, school adjustment,

     and work attitude.

It was planned that except for the case study and the occupation rating scale,
all instruments were to have been administered prior to entering the program and
upon leaving. However, the original test battery proved to be too long and cumbersome
and the battery was reduced from 13 items to the seven instruments marked with an
asterisk in the above list.

Kaufman, et al., (1968a) conducted a study to examine the relative effects
of skill training versus a diploma program for a group of high school drop-outs.
There were 60 students in the Diploma Group, 28 in the Skill Training Group, and
the Control measures were obtained from 20 to 63 students with actual group

size depending on the test. The measures used to evaluate the effects of the program were:

Measures	Characteristics or Variables
1. OTIS Quick Scoring Mental Ability Test, GAMMA Test Forms EM and FM.	A traditional verbal IQ test.
2. Revised BETA Examination	A non-verbal intelligence test consisting of various performance subtests.
3. Culture Fair Intelligence Tests (Forms A and B)	A non-verbal intelligence test using relationships between geometric figures.
4. Edwards Personal Preference Schedule	Measures of 15 personality variables.
5. The Gough Adjective Checklist	A personality measure by which an individual describes himself using any of 300 common adjectives.
6. Coopersmith, Self-Esteem Inventory	A measure of self-esteem in which the respondent checks off whether the various statements described are like or unlike himself.
7. Minnesota Vocational Interests Inventory	Comparison of respondents interests to those of current members of various occupations.
8. Stanford Achievement Tests (Advanced paragraph meaning test Forms W and X; Advanced Arithmetic tests W and X)	Standardized achievement tests in reading and arithmetic.

Kaufman used the standardized measures to assess immediate program effects on intelligence, personality, vocational interests, and academic achievement in reading and arithmetic. However, no long term follow-up was made.

Erickson and Hamler (1972) reported on the results of the Benjamin Franklin's Urban League Street Academy which was set up to deal with school alienated youth. The major objective was to "...help drop-outs to return to school or to enter the world of work prepared and motivated to adjust and achieve satisfactorily." In order to do this, the Academy was prepared to provide help in:

o Overcoming academic and vocational weaknesses to enable the drop-outs to continue their education.

o Overcoming alienation from self and others, from the educational setting, and from school personnel.

o Remediation of below level academic skills.

o Developing, and acting upon, self-confident attitudes particularly by participating in continued education.

o Developing positive attitudes toward self, school, and society.

o Developing a mutual trust, communication skills, and legitimate concern for their community.

The evaluation measures used were:

Measures	Characteristics or Variables
1. School records, interviews with school personnel, parents and community	School and employment status.

2. Stanford Achievement Test   Achievement in English and math.

3. Questionnaire Data   Measure of alienation.

4. Actions to continue education   Development and application of

                                        self-confidence.

5. Unstructured interview with   Development of trust, communication,

   community, students, parents   and concern for the academic program

   and staff   and the community.

6. School records   Cost per student.

A unique feature of this particular evaluation was the inclusion of measures

of self-development. The reduction of alienation and development of self-

confidence are items that were used in other evaluations. However, the attempt

to assess the ability to act on that self-confidence to continue one's education,

and the attempt to measure the development of trust, communication, and concern

with the community are measures unique to this particular study.

Another approach for comprehensive evaluation was presented in a study

by Joseph and Almen (1970) of a Work Opportunity Center (WOC). The WOC program

offered training in a variety of skills (e.g., machine shop, graphic arts,

food preparation, etc.) combined with courses to help develop communications,

social studies, and mathematics skills. In addition, the student was given

an opportunity to earn high school credits at the WOC. Although several

standardized and specially developed tests and measures were utilized, most of

them were used for diagnosis and prescription rather than evaluation. Educa-

tional history, reading level, and family background were some of the types

of data gathered on each student. However, some pre- and post-test data were

examined to determine the effectiveness of the program in terms of immediate

outcomes. These measures included attitude and self-perception questionnaires

developed for the program, an analysis of attendance patterns, and a record of the students' plans for the future. The follow-up studies to assess the more long term effects included:

1. Job success as measured by employer and student evaluation.

2. Academic success as measured by the re-entry of the student to a regular high school program.

3. The value of the training as measured by a determination of what the graduates were doing six months and one year after leaving WOC. Data were collected on the number and types of jobs secured.

Drane (1971) examined a wide range of variables when assessing Project STAY. This project, conducted in St. Louis, Missouri, consisted of a broad approach to the treatment of drop-outs. The program consisted of work-study, guidance, continued education, social and personal adjustment, curriculum revision, and after school activity components. The project objectives and measurement techniques are listed below:

Measures	Objectives
1. School records	Reduce the percentage of drop-outs.
2. DEMOS Drop-out Scale.	Improve the attitude of drop-outs or potential drop-outs toward school.
3. School records	Reduce absenteeism in school.
4. School records	Reduce the number of suspensions in school.
5. Questionnaire and social worker visits	Entry of students into post-high school educational programs and/or successful post-high school employment.

6. School records   Student continuation in school after pregnancy.

7. School records   Reduce rate of failing grades.

8. The Iowa Test of Basic   Improve achievement in basic skills.
   Skills for Language and
   Arithmetic

9. School records   Have students participate meaningfully in after school activities.

Using subjects from two Neighborhood Youth Corps out-of-school projects, Freeberg and Reilly (1972) attempted to develop and validate an evaluation test battery. The measures used and their characteristics are listed below:

Measure

1. Practical Reasoning Tests--simple Zip coding and map reading tasks.

2. Job Knowledge Test--a multiple choice test on a variety of jobs. It included questions on educational requirements, starting salary, primary tasks performed, hours of work, etc.

3. Job-Seeking Skills Test--a multiple choice test dealing with ways of looking for jobs.

4. Job-Holding Skills Test--a paper and pencil test in which the respondents must describe the appropriate behavior called for in described situations. The items were designed to elicit responses concerning appropriate dress, punctuality, etc.

5. Vocational Aspiration Minus Plans Test--a measure of the discrepancy between vocational aspirations and vocational plans.

6. Attitudes Scales--to assess attitudes toward authority, self-esteem, motivation for vocational achievement, and willingness to accept deferred gratification.

7. Vocational Interests Scales--to measure the respondent's preferences for performing various kinds of tasks, such as clerical, service, technical, etc.

8. Standardized Achievement Test (Paragraph meaning sub-test of the Stanford Achievement Test, Form W, Intermediate I; Arithmetic and Vocabulary sub-tests from the Adult Basic Learning Exam Level II, Form A; a Figure Analogy Test; A Maze-Following Test; and a Rote Memory Test.)

The measures described above were compared with criterion measures in order to determine their predictive validity. The criterion measures were divided into two parts: (1) program completion criteria and (2) post-program criteria. The initial criteria for program completion consisted of adjustment to the training program, social adjustment (including adjustment to the community and the family, police contact, peer ratings), and job aspiration level. The last criterion considered salary expectations, the level of the current job and the level of long range plans. The post-program criteria consisted of general job success and adjustment as determined from employer proficiency ratings, financial savings, ability to retain employment, length of stay on job, family adjustment, and police contact. In addition, some assessment of striving for vocational success was made by examining job promotion, amount of first raise, problems with people in the community, the quality of the next job desired, and the ease with which he was contacted

by the interviewer. And finally, the subject's "stability-mobility" was examined by determining the number of places he interviewed for a job, the number of jobs held, the visits to state employment service, and the number of places lived. The preliminary data were collected and factor analyzed. There were promising results on some measures. However, the small sample prohibited drawing any significant conclusions from the data.

In evaluating the drop-out prevention program designed to work with ninth grade students in Cleveland public schools, Kilbane and Fleming (1972) conducted an assessment of the degree to which the program was able to achieve its objectives. The immediate program outcomes and measures are listed below:

Immediate Program Outcomes	Measure
1. A majority (75%) of the students would attain a "normal" rate of progress in reading while in the project.	Comprehensive test of basic skills in vocabulary and reading comprehension.
2. A majority (75%) of students would attain a "normal" rate of progress in mathematics while in the project.	Comprehensive tests of basic skills computation test.
3. Students would attain better school marks while in the program than they did prior to participation.	Grade-point average.
4. Students would evidence a higher attendance rate while in the program than they did before entering the program.	School records.

5. Program students would evidence   School records.
   a lower drop-out rate than other
   ninth grade students in the
   project schools.

6. Students would improve the   Teachers' reports.
   quality of their written
   classwork and homework assignments.

7. Students' attitudes toward self,   Attitude scales.
   school, and teachers would improve.

Project Outreach (1973) was a broad school-wide program to reduce drop-outs. The immediate program outcomes and evaluation instruments used are listed below:

Immediate Program Outcomes	Measure
1. Enrollment in school would be maintained during the first project year by 90 of the 100 students identified as potential drop-outs.	Official school records.
2. Percentage of D and F grades of the targeted students would be decreased by 10%.	Official school records.
3. Absenteeism of the targeted students would be decreased by 7%.	Official school records.

4. Reading comprehension and vocabulary would be increased by five (5) percentile points for targeted students.

Iowa Test of Education Development and the Iowa Test of Basic Skills.

5. The attitude of targeted students toward adult authority and toward their environment would be improved.

Attitude Survey (Evaluator Design-- Semantic Differential Type)

Hornbostel, et al., (no date) conducted a complex and comprehensive evaluation on a program to assess the effects of various kinds of training programs on the rehabilitation of the drop-out. Four groups of drop-outs were followed over a two year period. There were three experimental groups: one received vocational and academic training, the second received vocational training alone, and the third was given academic training alone. The fourth was a control group and received no training. In addition, a fifth (second control) group was composed of students who had started but did not complete any of the experimental programs. Because of attrition, the two control groups were later combined into one. There were 118 subjects in the Academic Vocational Group, 115 in the Vocational Group, 59 in the Academic Group, and 46 in Control Group I. Unfortunately, as time went on and attrition took place, all of the groups shrank in size. The N's for the various groups at the three testing points are shown in Table I. During the follow-up, the N's ranged from 4 to 60.

The research design consisted of:

TABLE I

Number of Subjects Tested at Each Test Period

(Hornbostel, et al.)

N's for the Study

Group	Pre-Test	Post-Test I	Post-Test II
Academic-Vocational	118	56	18
Vocational	115	42	13
Academic	59	19	15
Control I	46	15	12
Control II	-	13	14
TOTAL	338	145	72

° PRE-TEST--the assessment of differences among the group prior to

treatment.

° BEHAVIOR DURING TRAINING--this included measurements of the following:

    1. Achievement

    2. Social adjustment

    3. Interests

    4. Anxiety

    5. Social class orientation

    6. Rural-Urban orientation

° POST-TEST--the assessment of differences among the groups after training.

° BEHAVIOR AFTER TRAINING--the assessment of clients using the following

criteria:

    1. Social adjustment

    2. Interests

    3. Anxiety

    4. Aspirations

    5. Job placement history

    6. Job success

    7. Job satisfaction

° TWO-YEAR FOLLOW UP--an assessment of the differences among the groups

two years after the training program.

The progress and immediate outcomes of primary concern were:

1. Academic achievement

2. Changes in social psychological characteristics

3. Achievement in vocational training

In addition, the long range assessment criteria were related to the graduate's:

1. Ability to obtain and hold a job

2. Ability to perform the job satisfactorily

3. Continuation of education and/or training

4. General satisfaction with life

The evaluation instruments and administration schedule are shown in Table II.

The General Aptitude Test Battery yields 9 aptitude test scores and is widely used by the United States Employment Service. The Sequential Test of Educational Progress measures academic achievement in reading, writing, social studies, mathematics, and science. The California Test of Personality was used to measure "life adjustment" and is a composite of the "personal adjustment" and "social adjustment" scales. The Kuder Preference Record, Personal Form A, was used to measure interest in social situations related to work. The IPAT Anxiety Scale was used to measure clinical anxiety in an objective and standardized manner. The Social Class Inventory, developed by S. Sutker, is an experimental instrument and is intended to reflect either middle or lower class orientation. The Rural Orientation Inventory is also an experimental instrument authored by S. Sutker.

Other key data collection instruments consisted of the Initial Data Sheet which was developed to obtain basic personal background data, the School Drop-out Interview Schedule used to acquire demographic and background information about each subject, and the Youth Opportunity Survey which was administered at six month intervals after training. In addition, the Brayfield-Rothe Job Satisfaction questionnaire and the Goetzel Job Performance Scale were used to measure a subject's vocational success as viewed by both themselves and their employers.

TABLE II -   30

Instrument Administration Schedule
(Hornbostel, et al.)

Instrument	Pre-Test	During Treatment	Post-Test (12 mo.)	Post-Test (24 mo.)
General Aptitude Test Battery	x			
Sequential Test of Educational Progress	x		x	x
California Test of Personality	x		x	x
IPAT Anxiety Scale Questionnarie	x		x	x
Social Class Value Orientation Inventory (S. Sutker)	x		x	x
Kuder Preference Record & Personal	x		x	x
Initial Data Sheet Record	x		x	x
School Drop-out Research Interview Schedule		x		
Every Pupil Scholarship Test in Typewriting	x		x	
Hiett Simplified Shorthand Test	x		x	
Mullenbruch Office Skills Achievement Test	x		x	
Office Machine Mechanic Test			x	
Purdue Trade Information Test in Welding			x	
Purdue Test for Machinists and Machine Operators			x	
Cosmotology Test				x
Mullenbruch Garage Mechanic Test				x
Teacher's Rating of Vocational Skill Performance			x	x
Youth Opportunity Follow-Up Survey*				
Goetzel Job Performance Scale*				
Brayfield-Rothe Job Satisfaction Blank*				

* Utilized in follow-up study

Although the small number of subjects tends to lay open to question

some of the findings of this evaluation study, it was undoubtedly one of

the most ambitious and well-planned of any of the evaluation programs located

in the literature. It included various assessment techniques prior to

training, during the course of training, and at varying periods following

training. In addition, the measures covered aptitude, achievement, personality,

and values, as well as specific skills required for particular trades and jobs.

These were supplemented by structured interviews and ratings scales as described.

B. Results from Previously Used Measures

The data in this section are presented in the general order of the

model described in Chapter 3. They range from measures of progress and immediate

outcomes to post program objectives and long range goals. It should be noted

that quantitative data were not available for all of the measures previously

mentioned.

1. Measures of Progress and Immediate Outcomes

a. Continuing Education--Retention in School

Chance and Sarthory found that out of 64 enrollees in their program, 56

remained and 2 joined another program (Job Corps). "This is a retention

rate of 91% which equals the retention rate for the junior and senior

high schools at large despite the fact that project enrollees were

selected specifically because they were considered most like to drop out..."

(Chance and Sarthory, 1972, p. 213).

Sarthory (1971) reported that of the 71 potential drop-outs in a work

experience program 26.6% did not complete the year. This compares with a

national drop-out rate of over 30% and over 40% in some urban school districts.

In Project STAY conducted in the St. Louis Public Schools the drop-out rate was reduced from 17.86% to 8.97% at one high school and from 1.46% to 0% at a second over a two-year period. In addition, 96.1% of the known pregnant girls (N=100) at one of the high schools continued in school. Suspensions at the two high schools, which had a combined enrollment of over 3500, were reduced from 3.36% to .38% over the same two-year period (Drane, 1971).

Kilbane and Fleming (1972) reported a drop-out rate of 4.5% for their program as compared with 4.7% for all other 9th grade students in the five project schools.

Project Outreach (1973) reported that of the total students enrolled in an Enriched Education program (N=215) only 5% dropped out as compared with a 7% overall drop-out rate for the school.

b. Continuing Education--Attendance

Davis (1972) reported that absences declined (N=15) from 306 to 50 from the first to second semester. Chance and Sarthory (1972) found a decrease in average absences from 46.6 to 40.9 days after one year of the program (N=56).

Hamburger found improved attendance for a group of co-op students (N=108) when compared with a control group (N=91). Average absences fell from 8.09 to 6.09 for the co-op students and went from 7.10 to 7.31 for the controls. Royston (1970) reported a 39% increase in attendance after one year of a special program to keep potential drop-outs in school.

Attendance increased from 85.8% to 88.4% for the boys and from 84.4% to 86.3% for girls in the Production Workshop Program for 9th grades. The average for attendance for all 9th grades in the regional school program was 85.6% (Kilbane and Fleming, 1972), while in Project Outreach (1973) absenteeism dropped from 11% to 9%.

Drane (1971) found no significant improvement in attendance for participants in the STAY (drop-out prevention) program. However, at one school the percent of students absent 30 days or more dropped from 10.4% to 9.7%.

c. Intellectual Achievement

In a study of students in a cooperative work-study program reported by Hamburger in 1965, it was found that co-op students (N=108) had a mean increase of 5.50 points in IQ vs. 1.55 points for the controls (N=91). There was no significant difference between the groups prior to the program (Co-op $\bar{X}$ = 84.0; control $\bar{X}$ = 85.17). The IQ test used was the Otis, Gamma, Form EM.

In a program designed to give a group of drop-outs the academic preparation necessary to qualify for a diploma, Kaufman, et al., (1968a) reported a statistically significant increase in average IQ for the experimental group (N=60). Verbal IQ was raised from 92.1 to 94.0 (Otis Quick Scoring Mental Ability Test, Gamma Test Forms EM and FM).

d. Basic Academic Skills--Achievement Tests

Hamburger (1965) found no significant increase in the Stanford Achievement test scores for Word Meaning and Paragraph Meaning in a sample of 108 co-op students vs. 91 control students. He measured the students' pre-

and post-program participation. He also found no significant increase in arithmetic ability as measured by the Stanford Achievement Tests as a result of participation in the Cooperative Work Study Programs. The co-op students were compared with a group of controls (N=91) who also showed no significant gain.

The Public Service Career Program (PSCP) of the City University of New York (1967) reported across-the-board increases in the California Achievement Test (CAT). The PSCP program is aimed at assisting past high school age individuals to prepare for the high school equivalency examination. The CAT grade equivalence rose from 7.8 to 8.0 for reading, 7.2 to 8.4 for arithmetic, and 7.6 to 8.9 for language in only four months. A grade of 9.5 is considered the "equivalency" level and appeared to be in reach of the 9-12 month program. The Gates Reading Survey was used as a screening device but one recommendation of the progress report was to switch to the Adult Basic Learning Examination (ABLE). It was stated that the ABLE is untimed, is not as culturally biased, and appears to be more precise.

Kaufman, et al., (1968a), reporting on an academically oriented drop-out prevention program, found a gain in reading and arithmetic achievement measures as measured by the Stanford Achievement Tests. The Advanced Paragraph Meaning and Advanced Arithmetic Tests, Forms W and X, were used.

Drane (1971) reported no significant improvement in the Iowa Test of Basic Skills (language, arithmetic, vocabulary and reading) for project STAY participants.

In the Cleveland Public Schools Production Workshop Program for potential drop-outs in the 9th grade, Kilbane and Fleming (1972) reported that 71% of the participants (N=23) demonstrated "normal" progress in Vocabulary and 56% "normal" progress in Comprehension. This despite the fact that marked deficits in these two areas were measured in pre-test scores (grade 4.4 in Vocabulary and 3.8 in Comprehension). These changes and the Computation test changes are shown below.

	Boys			Girls		
	Vocab.	Comp.	Computation	Vocab.	Comp.	Computation
Pre-test	4.0	3.5	5.3	4.7	4.0	5.9
Post-test	5.7	5.0	6.0	5.8	4.9	6.0

Using the Stanford Achievement Tests, Erickson and Hamler (1972), reported increases in both reading and mathematics for students in a "Street Academy." The increase was measured for 20 students over a seven month period. English levels went from 6 yrs. 4 mos. to 7 yrs. 1 mo, while mathematics increased from 5 yrs. 8 mos. to 6 yrs. 2 mos.

Using the Iowa tests of Educational Development and the Iowa Tests of Basic Skills, Project Outreach (1973) reported that the mean percentile for Reading Comprehension went from 10 to 23 (N=127). These were aggregate scores for program participants, grades 7 through 12. No increase was noted, however, for mathematics skills.

In a program for school alienated youth in Norwalk, Connecticut using 13 test variables, only the vocabulary section of the California Reading Test showed a significant increase over the controls. The experimental group improved from 7.4 to 8.3 in grade placement vs. 8.7 to 8.8 for the controls.

All were in the 9th grade. Of particular interest, it was additionally found that there were significant correlations between employer occupational ratings and post-test scores in reading and speech. It would appear that these verbal skills are related to job success. (A pilot project, 1967).

e. Basic Academic Skills--Grades

Hamburger (1965) found a greater (statistically significant) improvement in class averages for a group of co-op students when compared with a control group. The co-op group did start from a lower baseline, however (69.97 to 73.53 for the co-op and 70.69 to 71.95 for the controls).

Drane (1971) reported a reduction in failing grades (from 13.1% to 11.6%) for Project STAY participants while Davis (1972) found that average grades went up for his sample (N=15) from "D" average to "C+" from the first semester to the second. Project Outreach (1973) reported a 53% decrease in "D" and "F" grades over a one-year period for a group of students (N=25) participating in a drop-out prevention program.

Kilbane and Fleming (1972) reported an increase in grade-point average from .89 to 1.91 for boys and 1.57 to 2.49 for girls in a drop-out prevention program for 9th graders. In a statewide evaluation of a Cooperative Vocational Educational Program in the State of Illinois, it was found that the co-op students (N=235) had an average gain of .502 in grade-point average vs. a drop of .066 for the 220 controls (School, community, and youth, 1972).

Sarthory (1971) was the only one to report a decrease in grade-point averages. His data were from 41 students in a summer work experience program. The greatest decrease was in 14 senior girls which went from 1.75 in the fall of 1969 to 1.13 one year later.

f. Measures of Attitudes and Alienation

Leubling and Trobe (1965) found that as a group program participants tested
with the TAT (N=47) tended to:

1. Have difficulty in coping with reality factors including low
    frustration tolerance, inability to postpone immediate gratifi-
    cation of needs, pessimism, and conflict between environmental
    demands and personal desires.

2. Inadequate self-awareness and confusion concerning social role
    requirements. ·

3. Impaired interpersonal relationships particularly with adults
    and authority figures.

4. Immaturity and dependency.

5. Ambivalent and negative attitudes toward society.

It was concluded, however, that these characteristics were reflections
of experience and values of the sub-culture and were not pathological.

Hamburger (1965) found "...that the disadvantaged youth as a group
started with a modest level of educational and vocational aspiration which
did not change significantly during the study." (Hamburger, 1965, p. 13)
These data were from the Rotter Imcomplete Sentence Blank. However, Drane
(1971), working in two high schools in St. Louis, showed that a drop-out
prevention program (Project STAY) could be effective in improving student
aspirations as indicated by the "Student Progress Chart" and the number of
participants taking National College Entrance Tests.

With regard to self-concepts, Kaufman, et al. (1968a) reported an increase
in feelings of self-esteem during the course of an academically oriented
drop-out prevention program. Attitudes were measured by the Gough Adjective

Check List, the Coopersmith Self-Esteem Inventory and the Edwards Personal
Preference Schedule. Using an Adjective Check List self-concept instrument,
Joseph and Almen (1970) investigated changes in self-attitudes before and
after participation in a Work Opportunity Center Program. In one sample of
54 students (average age 18 yrs. 1 mo.) who had been enrolled over a period of
16 weeks, approximately 60% of the group made improvements in self-perception
scores. Another sample of 110 students (average age 17.4 yrs.) who were ready to
leave the program (to return to school, start jobs, or graduate) showed a signi-
cant increase in positive items. The males showed a greater increase in posi-
tive items than the females.

Attitudes toward school and authority were also measured using a
variety of instruments. Using an attitude scale and observations by
consultants and evaluation specialists, Erickson and Hamler (1972) reported
positive attitudes and lack of alienation toward school among 42 participants
in a drop-out prevention program. These students were all in the program
because they had initially dropped out of school.

Drane (1971) found that after participation in Project STAY, 84.4%
of the participants at one high school and 81.5% at the other had a positive
attitude toward school as measured by the Demos Drop-out Scales. There were
no baseline scores for comparison. In addition, advisors perceived 80%
of the students as having a positive attitude toward school. However, the
goal of having at least 50% of the unemployed students participate in after
school activities as an indication of positive attitudes was not realized.
Using an evaluator designed Semantic Differential Attitude Survey, Project
Outreach (1973) reported improvement in students' attitudes toward adult
authority and to their environment. Davis (1972) found that after one year

of participation in a drop-out prevention program (N=223) 93% felt their attitude toward school improved "at least a little." Most of the participants felt that having "work experience" gave them an increased feeling of responsibility at home (99%), at school (97%), and at work (100%).

Pre- and post-attitude measures on program participants (243 ninth graders) were taken in three areas--"self as student," "social aspects of school" and "perception of teachers." Only negligible changes were reported in the boys' responses and these reflected a decline in positive feelings. The girls' responses, however, reflected an increase in positive feelings (Kilbane and Fleming, 1972).

Sarthory (1971) reported on a summer employment program involving work exploration, remedial education, and counseling for 71 students. He found that attitude toward teachers improved and school appeared more desirable and interesting but <u>less</u> useful at the end of the program. The latter is perhaps due to the discrepancy between what went on in school and the real expectancies of employers.

<u>g. Acquisition of Social Skills</u>

Although the social requirements of work are a major contribution to job success or failure (Clark, et al., 1969), virtually nothing has been done to evaluate this area. The one study located in the literature found that, for those students who were unsuccessful in retaining employment once placed in a job, reports from their employers indicated that the cause tended to be lack of desired work attitudes rather than lack of technical skills (Joseph and Almen, 1970).

2. Post Program Objectives and Long Range Goals

a. Continued Education and Employment

Erickson and Hamler (1972), reporting on the Benjamin Franklin Urban League Street Academy in New York City, found that 84% of the students from the 1970-71 class upon whom data were available (N=58) were working or in school. Of the 1971-72 class, 94% of the 110 students were still in school or working. They identified continuing one's education as a key evaluation tool. It was hypothesized that continuing participation in an educational program reflected a self-confidence to achieve in a school setting, and as such would be a behavioral index of such self-confidence. It was found that 72% of the 1971-72 sample (N=136) did in fact remain in school.

Joseph and Almen (1970) found that of those who attended the Work Opportunity Center, 53% had earned an average of 4.9 academic credits each while a matched group of non-attendants made no academic progress. Of 260 respondents to follow-up questionnaires in Project STAY (St. Louis) 36.5% were employed and 47.3% were in post-high school educational programs. Of those surveyed from the Work Study portion of the program (N=35), 28.6% were employed and 51.4% were in educational programs. Of those employed, however, only 30% were in occupations related to the Work Study Training (Drane, 1971).

Weber (1972), in a follow-up study of 41 student graduates from a "continuation high school" in the San Francisco Bay area, found that 60% of the boys were employed full-time, one-third of the boys were enrolled in trade schools or apprentice programs, and only two boys were unemployed. "Two-thirds of the girls were married;" they constituted the group "not

employed full-time." (Weber, 1972, p. 573). In two years of a project on upgrading the employability of drop-outs (N=3285, ages 16-20), McCarthy (1970) reported that 751 (23%) achieved full-time employment and 714 22%) were enrolled in a regular full-time school or a training program.

Over a 45-month period with their Work Opportunity Center in Minneapolis, Joseph and Almen (1970) found that 1250 of the 2761 enrollees (45%) were placed in jobs. In a follow-up study (elapsed time unspecified) of 236 students placed in jobs "about 60% appear to have made an adequate adjustment at their work stations...Another 30% had moved on to another job or had left the city. The remaining were seeking new jobs or were unemployed."(Joseph and Almen, 1970, p. 80). They also found in their follow-up study that those who attended the Work Opportunity Center earned an average of $.15 per hour more than a matched group of non-attendees (1.75/hr. vs. 1.60/hr.)

Hornbostel, et al. (no date) reported on a study comparing three groups of drop-outs with a control group. The three drop-out groups each had different training: academic only; academic and vocational; and vocational only. They reported no significant differences among any of the groups with regard to job satisfaction, employer ratings, proportion continuing in their education or training, or in the extent of their general satisfaction with life. Over the two year follow-up they did find that the Academic-Vocational and Vocational group females were significantly higher than the controls with regard to length of tenure of employment and average earnings.

b. Citizenship and Community Concern

When compared with the control group, Walther (1967) reported that Black female participants in four urban Neighborhood Youth Corps Programs were more frequently employed and self-supporting. There was a significant drop in police contracts at two of the sites. The males showed significant

improvement associated with continued education, both vocational and academic. One possible explanation for the favorable findings with respect to Black females is that they."...are easier to work with than are males, they have more interest in improving themselves, and they have a more difficult time obtaining job training or job placement without assistance." (Walther, 1967, p. 4). Sarthory (1971) also found that the summer work experience program successfully reduced the crime rate and police encounters among participants.

Erickson and Hamler (1972) examined "Trust, Communication and Concern with Community" as an index of self-development. While there were no quantitative data available it was felt that the drop-out prevention program did "...reinforce the development of consciousness and concern for the community of the students." (p. 14).

c. Other Long Range Effects

Corazzini, et al. (1966) examined the benefits and costs of vocational education in Worchester, Massachusetts. He concluded that the vocational school was not impressive as a drop-out prevention mechanism. The vocational school graduates were not favored over regular high school graduates by local firms and although the vocational school aided graduates in job placement, their career paths inside the firm were the same as those of regular high school graduates. Further, the vocational schools did not aid intra-regional movement (mobility) of workers. The only positive outcome appeared to be "inter-generational movement of workers (upward mobility). However, this will depend on whether the students actually follow the career paths they have chosen.

CHAPTER 5

SUMMARY AND CONCLUSIONS

An extensive review of the literature has revealed little in the way of evaluation approaches, techniques, or measures that are not currently incorporated or accounted for in the existing evaluation system designed by Gibboney and Associates. The objective of the current modest effort was to attempt to identify <u>criterion-referenced</u> measures appropriate for the assessment of both the immediate and long range objectives of the OIC/CIP program. While we were able to identify several similar programs in the literature, there have been few attempts to systematically evaluate the outcomes of these programs to the extent currently being attempted by Gibboney and Associates. For the most part, the descriptions of the evaluation plans if described at all tended to be superficial. In some cases where there were attempts at devising a more comprehensive in-depth and long term evaluation, the data presented in the report itself were sketchy. It was difficult to tell from the reports what was done in the way of evaluation, let alone what the outcomes were. In summary, the literature in this area is quite sparse with little quantitative data.

With regard to the measures themselves, since there was little reported on criterion-referenced measures, this report was broadened to include <u>all</u> of the measures identified in the literature that might prove useful. These ran the gamut from standardized tests to program specific tools and from objective IQ tests to projective personality measures. There were basically two general types of measures used. There were those measures which reported

actually observable behavior and those which were tests or indirect measures.
The directly observable behavior measures included items like attendance, holding
a job, not becoming involved with the police, etc. It was of course assumed that
the indirect measures were related to and precursors of behavioral change.
However, there was no real evidence presented that this was indeed the case.

Unfortunately, few of the researchers attempted to use measures employed
by others, so it is difficult to draw any conclusions regarding their general
utility or applicability. (If a test is used in only one program and no
change is recorded, does this mean the measure is insensitive or the program
is not working?) The one type of test used most frequently was the standardized
achievement test--particularly for reading and math. The Stanford, Iowa and
California Tests were the most common. In addition, another commonly used
set of measures were those used to periodically assess self-concept. These
measures included adjective check lists, sentence completion forms, and
student self-descriptor forms. In addition, structured interview forms were
used by counselors for these purposes as well, either as a substitute or in addi-
tion to the self-evaluation.

Other scales and check lists were used to assess attitudes toward authority,
work, and school. It was thought that changes on these attitudes might
be precursors of program success since they appear to be highly related to
continuing in school and to successful employment. As the OIC/CIP staff
pointed out during one of the site visits, a major problem appears to be
getting the student "turned around." Several of the programs included
personality tests assuming that there would be some stability and hostility, etc.

They also tried to obtain from these measures an indication of delayed grati-
fication, like willingness to postpone monetary and other kinds of rewards
while completing one's education and training. The attitude or personality
measures also reflected the degree of feeling of control over one's future
and destiny (the degree to which one feels he has something to say about
what happens to him as opposed to the idea that everything that happens is
predetermined by where he is and who he is). Also, personality measures have
been used as indicators of motivation, ambition, desire to achieve, aspiration
level, and desire for responsibility. However, there appeared to be nothing
reported in the literature which would aid in determining the maturity with
which career decisions are made.

Behavioral measures included the obvious things like the percentage of
students who stay in school, number of encounters with police, grades,
absenteeism, etc. The criterion-referenced measures of program success were
tied directly to the major objectives of the program. These included:
(1) keeping the student in school, (2) having the student achieve at least
GED or high school diploma, and (3) having the student enter additional
training or an entry level position for which he has been trained in the
program, or (4) having the student enter college. As a long range follow-
up measure there were indices of job holding skills and "job success" as
measured primarily by interview forms and rating scales.

There were few measures, however, directed at assessing the basic skills
required for job application, such as what to do on an interview, how to
write a letter of application, how to talk on the telephone and make an

appointment, etc. This despite obvious importance of these skills to
obtaining and holding a job.

The fact that so many different measures were used would seem to imply
that no one was really satisfied with any given set of evaluation techniques.
It would appear that the data gathered with these measures were not providing
adequate information for the assessment of program effectiveness. The measures
found in the literature were for the most part related to the specific
short-term expectations of each particular program. They were based on immediate
program outcomes and were not empirically tied to the ultimate long range goals.
Thus, the data obtained consisted of many individual scores and indices which
presented only an incomplete and fragmented picture of program progress and
success. It is apparent that what may be desirable is an entirely new approach
to program evaluation based on the answer to the basic question "What have we
really done for this individual?" Is the individual really better off for
having been a product of the program? Such an assessment is neither summative
nor formative but rather is oriented toward impact and ultimate payoff. It
is not asking the question of whether the objectives of the program have been
met but rather if the individual participant has improved his or her potential
for a better life, i.e., were they the correct objectives?

This approach to evaluation has at least one serious drawback. It is
often difficult to relate any long term change in the individual's potential
with the direct outcome of the program itself. However, the advantage to
such an evaluation approach is that the evaluation becomes much more meaningful
in terms of real and tangible benefits to the individual. There is virtually
nothing in the literature having to do with this kind of approach to assessment.
There are no precedents, no measures, and virtually no conceptual framework

within which to operate. So while the question appears simple--how have we improved the life of this human being--the approach to answering such a question is indeed complex.

Such an assessment approach as we are describing is centered around the individual, and is criterion-referenced and socially oriented. In addition, the measures should ideally be program independent, i.e., independent of the stated program objectives. For example, the objectives stated in the program are having this individual obtain a high school diploma of a GED, obtain hands-on experience in several occupational areas, obtain an entry level job or training position, etc. The question still remains, however: That is, if the students obtain any or all of the stated objectives of the program, are they better off than they would have been if they had not attended the program; and are they better off than other people with similar backgrounds who have not attended the program? The impact assessment is based on a critical analysis of the assumptions underlying the program and the validity of its objectives. It attempts to determine if the accomplishment of the objectives contributes to the improved welfare of the individual.

This aspect of the evaluation then takes the form of examining the program independently and objectively from the outside. It starts with the end goal and works back toward the program itself. The first step will need to be the establishment of some criteria by which the success of the program can be assessed over a long range period. These same long range measures can also be applied at intermediate stages to determine what progress is being made. In addition, intermediate measures need to be identified which are predictive of the ultimate criterion. These may include some of the more traditional tests and measures identified and some new measures developed specifically

for this purpose. For example, one possible measure for assessing the ultimate
impact of the program may be the general concept of "investment." In an AIR
impact evaluation conducted overseas (Krug and Jung, 1974), it was proposed
that one measure of the individual's "engagement" with society (as opposed to
alienation from) is the amount of time, money and effort he is willing to give to
his community. This may be reflected in volunteer work, charity contributions,
political activity, etc. Using the same measure one can assess an individual's
willingness to invest time, money and/or effort in his own continued self-
development, e.g., continued education, travel, participation in cultural
events, etc.

In addition, interim progress measures need to be developed which are
related to these impact measures. For example, one possible progress measure
related to ultimate program success may be a relationship between geographic
mobility in job-seeking behavior and maturity and self-concept. It may be that
the more mature, self-confident individual will be willing and able to seek
jobs or employment outside of his normal sphere of operation. This allows for
greater choice and a better probability of finding suitable employment.

In the CIP Program being run by the OICs of America, the ultimate goal
is both unambiguous and obvious--to improve the social and economic well-
being of those individuals participating in the program. Any measures of program
success must center around the individual's social and economic development.
The interim or progress measures should reflect the growth, or lack of growth,
exhibited by the individual from the time he enters the program to some pre-
selected end point. It is suggested that this period of evaluation may well
extend for many years in the future. To fulfill this aspect of the evaluation

a considerable effort needs to be undertaken to develop and validate both the ul-
timate and intermediate progress measure. Such an effort would not only benefit
the current program, but would contribute immeasurably to the advancement of
the state-of-the-art in evaluation.

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APPENDIX A

MEASURES	REFERENCES
A. Intelligence	
Culture Fair Intelligence Test, Scale 2 Forms A & B	(Kaufman et al., 1968a)
Lorge Thorndike Intelligence Test	(A pilot project--occupational training, 1967; Beecher and DiPasquale, 1962)
Otis Intelligence Test, Gamma Form E	(Hamburger, 1965)
Otis Quick-Scoring Mental Ability, Forms EM & FM	(Leubling and Trobe, 1968a)
Weschler Adult Intelligence Scale	(Leubling and Trobe, 1965)
B. Aptitude	
Armed Forces Qualifying Test	(Savitzsky et al., 1965)
Airman Qualifying Examination	(Savitzky et al., 1965)
Bennett Mechanical Comprehension Test, Form AA	(Sharar et al., 1969)
Civil Service Examination	(Exemplary vocational education program--Final Report, 1973b; Savitzky et al., 1965)
Differential Aptitude Test	(Beecher and DiPasquale, 1962; Hamburger, 1965)
General Aptitude Test Battery	(Dayton, 1973; Exemplary vocational education program--Interim Report, 1973a; Hornbostel et al., no date; Savitzky et al., 1965; Thurston and Weber, 1971)
C. General Achievement and Skill Measures	
Agency Intern Evaluation Form	(Off-campus experience...for high schoolers, 1972)
Botel Reading Inventory	(Frost and Pilgrim, 1969)
Career Development Achievement Test	(Randolph and Holmes, eds., 1972)

Crites Vocational Development Inventory	(Randolph and Holmes, eds., 1972)
Cumulative Record	(Erickson and Hamler, 1972; Kaplan, 1967)
The Diagnostic Reading Test	(Career College, 1969)
Differential Aptitude Test, Battery Form A, Clerical Test'	(Hamburger, 1965)
Dolch Basic Sight Word Text	(Frost and Pilgrim, 1969)
Every Pupil Scholarship Test in Typing I & II	(Hornbostel et al., no date)
Gates Macginitie Reading Test	(Decker and Anderson, 1969; Frost and Pilgrim, 1969; Sharar et al., 1969)
Gilmore Oral Reading	(Frost and Pilgrim, 1969)
Goertzel Job Success Rating Scale, Form A	(Hornbostel et al., no date)
Grade Point Average	(Chance and Sarthory, 1972; Davis, 1972; Evaluation of the in-school youth work-training project, 1968; Lowe et al., 1970; Project Outreach, 1973; Royston, 1970; Sarthory, 1971)
Heitt Simplified Shorthand Test	(Hornbostel et al., no date)
Iowa Achievement Tests	(Project Outreach, 1973)
Job Corps Reading and Math Placement Tests	(Twelfth month evaluation--Project Interchange, 1968)
Job Ratings	(Off-campus experiences...for high schoolers, 1972)
Kottmyer Diagnostic Test of Word Perception Skills	(Frost and Pilgrim, 1969)
McCall-Crabs Standard Test	(Frost and Pilgrim, 1969)
Mellenbruch Office Skills	(Hornbostel et al., no date)

Metropolitan Achievement Tests	(Bitter, 1966; Sharar et al., 1969; Twelfth month evaluation--Project Interchange, 1968)
Morrison-McCall Spelling Scale	(Frost and Pilgrim, 1969)
New York University Speaking Test	(A pilot project--occupational training, 1967)
O'Connor Finger and Tweezer Dexterity Test	(Leubling and Trobe, 1965)
Office Machine Mechanical Test	(Hornbostel et al., no date)
Peabody Picture Vocabulary Test	(Joseph and Almen, 1970)
Purdue Tests-Welding, Sheetmetal Work, Machinists and Machine Operation	(Hornbostel et al., no date)
Questionnaire Survey	(Weber, E., 1972)
Science Research Associates Phonic Survey	(Frost and Pilgrim, 1969)
Sequential Tests of Educational Progress, Froms 3A and 3B	(Hornbostel et al., no date)
Stanford Achievement Test	(Beecher and DiPasquale, 1962; Erickson and Hamler, 1972; Frost and Pilgrim, 1969; Hamburger, 1967; Kaplan, 1967; Kaufman et al., 1968a)
Teacher Progress Reports	(Hornbostel et al., no date; Kaplan, 1967)
Vocational Training Ratings by Instruction	(Sharar et al., 1969)

D. Personality

California Psychological Inventory	(Thurston and Weber, 1971)
California Test of Personality, Forms AA and BB	(A pilot project--occupational training, 1967; Hornbostel et al., 1969)
Case Study	(A pilot project--occupational training, 1967; Savitzky et al., 1965)
Citizenship Grade Point Average	(Yunker, 1967)
Counselor-Evaluation	(Erickson and Hamler, 1972)
Edwards Personal Preference Schedule	(Kaufman, 1968a)

Gough Adjective Checklist — (Kaufman, 1968a)

IPAT Anxiety Scale Questionnaire — (Hornbostel et al., no date)

Potential Drop-out Instrument (PDI) — (Randolph and Holmes, eds., 1972)

Rotter Incomplete Sentences Blank, High School Form — (Hamburger, 1965)

Self-Directed Search Specimen Set — (Korizek, 1972)

Self-Esteem Inventory — (Randolph and Holmes, eds., 1972)

Sociometric Form — (Randolph and Holmes, eds., 1972)

E. Attitudes and Interests

Attitude Survey and Observation — (Lowe, 1970; Project Outreach, 1973)

Brayfield-Rothe Job Satisfaction Questionnaire — (Hornbostel et al., no date)

Business and Industry Job Survey — (East and Dolan, 1968b)

Occupational Adjustment Rating Scale — (A pilot project—occupational training, 1967)

Ohio Vocational Interest Survey — (Dayton, 1973; Exemplary vocational education—Interim, 1973a; Korizek, 1972)

Perceptions of Career Education — (Korizek, 1972)

Questionnaire Survey — (Commuter Job Corps—Final Report, 1970; Davis, 1972; Dayton, 1973; East and Dolan, 1968a; Erickson and Hamler, 1972; Hornbostel et al., no date; Sarthory, 1971)

Rural-Urban Orientation Inventory — (Hornbostel et al., no date)

Semantic Differential — (Kaplan, 1967)

Skills Program vs. Diploma Program — (Kaufman et al., 1968a)

Social Class Value Orientation — (Hornbostel et al., no date)

Staff Reaction Form — (Kaplan, 1967)

Student Opinionnaire for Career Education Perceptions — (Korizek, 1972)

Teacher Observation — (Randolph and Holmes, eds., 1972; Thurston and Weber, 1971)

Vocational Sentence Completion Blank	(Cangemi, 1964)
Weingarten Picture Inventory	(Sharar et al., 1969)
The Work Values Inventory (Super)	(Hamburger, 1975)
California Study Methods Survey	(A Pilot project--occupational training, 1967)
Case Study	(Savitzky et al., 1965)
Demos Drop-out Rating Scale	(Randolph and Holmes, eds., 1972)
Internal-External Control Scale	(Career College, 1969)
Interviews	(East and Dolan, 1968a; Erickson and Hamler, 1972; Exemplary vocational education program-- Final Report, 1973b; Hamburger, 1965; Hornbostel et al., no date; Kaplan, 1967; Twelfth month evaluation--Project Interchange, 1968)
Kuder Preference Record, Form A	(Beecher and DiPasquale, 1962; Exemplary vocational education-- Interim Report, 1973a; Hornbostel et al., no date; Korizek, 1972; Yunker, 1967)
Kuder Preference Record, Form DD	(Korizek, 1972)
Life Planning Questionnaire	(Hamburger, 1965)
Milwaukee Student Survey	(Career Development Program, 1972)
Minnesota Vocational Interests Inventory	(Kaufman et al., 1968a; Sharar et al., 1969)

F. Other Measures

Hamburger Revised Occupational Scale for Measuring Socio-Economic Status	(Hamburger, 1965; Leubling and Trobe, 1965)
Keystone Visual Survey	(Frost and Pilgrim, 1969)
Medical Report Tallies	(Kaplan, 1967)

Police Encounters · (Chance and Sarthory, 1972)

Pupil Attendance Record . (A pilot project--occupational
training, 1967; Chance and
Sarthory, 1972; Davis, 1972;
Hamburger, 1965; Kaplan, 1967;
Project Outreach, 1973; Royston,
1970; Yunker, 1967)

Pupil Holding Power Data Instrument (Cangemi, 1964)

Retention Rate (% staying in school) (Chance and Sarthory, 1972;
Erickson and Hamler, 1972;
Project Outreach, 1973)

Reduction of Crime Rate (Sarthory, 1971)

School Drop-out Research Interview (Hornbostel et al., no date)
    Schedule